

# INVESTIGATING CAREER CLUSTERS



## Personal Services

### *What Is the Personal Services Cluster?*

Occupations in this cluster involve providing services that help people care for themselves and their possessions. Jobs center around areas such as domestic services, lodging services, barbering and cosmetology, dry cleaning and laundry services, domestic animal training and care, and food and beverage preparation and service.

### *Skills Needed*

communication skills, people skills, creative skills, organizational skills, strong sense of taste and smell, cooking skills, hospitality skills

THE FACTS	Types of Careers in This Cluster	Work Description	Career Outlook	Education
	<b>Gardener</b>	Take care of lawns and flower gardens in private homes	Average	On-the-job training
	<b>Assistant hotel manager</b>	Manage the front desk, housekeeping, food service, sales, and security	Faster than average	Associate's degree, Bachelor's degree
	<b>Cosmetologist</b>	Give manicure, scalp treatments, facial and makeup treatments	Average	Voc-Tech diploma, certification
	<b>Dry cleaning worker</b>	Operate dry cleaning equipment and pressing machines	Faster than average	On-the-job training
	<b>Chef</b>	Prepare food; direct others in food preparation	Faster than average	Two-year culinary programs, On-the-job training
	<b>Food server</b>	Take orders, serve food and beverages, make out check for meals	Faster than average	On-the-job training

## ACTIVITY

Your goal: Decide what you would do in situations involving honesty and integrity.

What to think about: Integrity and honesty are important in everything you do. At work you may be faced with many ethical dilemmas.

What to do: Look at the following brief scenarios about honesty on jobs in restaurants. On a separate sheet of paper, describe what you would do in each of the following situations.

1. You are a restaurant cashier. You discover that if you put money in your pocket instead of in the cash register, no one seems to notice. What should you do?
2. You are a food server in a restaurant. You think that you could get away with not reporting all of your tips to the manager. What should you do?
3. One of your closest friends expects you to give him free meals now that you work in a restaurant. What should you do?

## CRITICAL THINKING

1. What do you think of the jobs in this cluster? Do you think you might like to work in one of them? If so, which one?

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2. How do the people who work in this cluster help you, your family, and your community? Explain in one paragraph.

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